

Life Time Warrantee

Park Avenue Drapery Corp. Makes the following warranty to the original user or consumer purchaser of each of our Shutters:

What Is Covered:

All custom made Park Avenue Drapery Corp. shutters are warranted against any manufacturing defect or improper installation (if installation was performed by us).

What Is NOT Covered:

Any damage to the product due to water, which may result from installations in kitchens and baths; normal wear and tear; any damage or loss caused by abuse, misuse or attempted repair or modifications by persons not authorized by us; installations which become misaligned due to settling of the structure in which they are installed; colors that lose original intensity after long exposure to the sun, or, due to fading, subsequent purchases that may not exactly match previous purchases; products for which Park Avenue Drapery Corp. has not been paid in full. **Some slight warpage, as well as natural variations in color and grain effect, are normal with a wood product and are not considered defect.**

For How Long:

The warranty coverage will be for as long as the original buyer at retail owns the Park Avenue Drapery Corp. Shutter Product. ANY IMPLIED WARRANTIES WHICH YOU MAY HAVE ARE LIMITED IN DURATION TO THE TIME DURING YOU, AS THE ORIGINAL BUYER AT RETAIL, OWN THE PARK AVENUE DRAPERY CORP. SHUTTER PRODUCT. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

What We Will Do To Correct Defects:

If your Park Avenue Drapery Corp. shutter product is defective during the warranty period, we will, at our option, either repair or replace, without charge, that defective product. This will be your sole remedy under this warranty.

No Liability for Incidental or Consequential Damages:

Repair or replacement of defective products is your sole remedy under this warranty. If the product was not installed by us, in no event shall we be liable for transportation costs to or from the dealer, costs of removal, costs of reinstallation of the Park Avenue Drapery Corp. shutter product, or incidental or consequential damages. Shutters installed by Park Avenue Drapery Corp. will provide in home service at no charge for a period of one year. After this period a service charge for in home repairs will apply. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How to Get Service on ALL PRODUCTS

If your product was installed by Park Avenue Drapery Corp., please contact us directly; otherwise contact your installing dealer. For the first year from the original date of purchase, Park Avenue Drapery Corp. will provide in home service and repair at no additional cost under the manufacturers warrantee. After the first year all in home service calls will result in a service charge, however any manufactures defects under the warrantee will still be repaired or replaced at no additional cost. The consumer has the option to bring the product to Park Avenue Drapery Corp's Head Office to avoid the in home service charge after the first year from the original date of purchase.